



मुख्य आयुक्त कार्यालय
OFFICE OF THE CHIEF COMMISSIONER
केंद्रीय वस्तु एवं सेवा कर तथा के उ शु, लखनऊ परिक्षेत्र
CGST & CX, LUCKNOW ZONE,
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C.NO.V(30)CCO/LKO/GST/GRC/26/2019

Dated: 27.02.2020

OFFICE ORDER NO. 01/2020

DATED : 27.02.2020

GST Council in its 38th meeting held on 18.12.2019 has approved constitution of 'Grievance Redressal Committee' at Zonal/State level consisting of both Central Tax and State Tax officers, representatives of trade and industry and other GST stakeholders.

In pursuance of approval given by GST Council following officers of Central Tax and State Tax, representatives of trade and industry and Representative of Associations of Tax Professionals are nominated for constitution of 'Grievance Redressal Committee'.

Sl. No.	Designation in Grievance Redressal Committee	Designated Co-Chair/ Member	Name of Tax Formation /Trade Association /Tax Professional Association	Phone No./ Mobile No.	Email-Id
1	Co-Chair	Chief Commissioner, CGST & Central Excise, Lucknow Zone (Co-Chair)	Central Tax	0522-2233136	ccu-cexlko@nic.in
2		Commissioner, Commercial tax U.P. (Co-Chair)	State Tax	0522-2721149, 2721147	cctup2013@gmail.com
3	Member (Representative of Trade Association)	Shri Amar Mittal, Chairman, CGST Cell	National Chamber of Industries & Commerce, Agra	9319137829	amarmittalagra@gmail.com
4		Shri Mahendra Goyal, State President	Confederation of All India Traders	9415361690	mahendragoyal1972@gmail.com
5		Shri Sunil Vaishya, UP President	Indian Industries Association, Kanpur Chapter	0512-2541320, 9335088895	iiakanpur@gmail.com, iiakanpur@sify.com
6		Shri Niketan Jain, Member	Rice Miller Association, Gonda	9415202597	Niketanjain21@gmail.com
7		Shri Syed Mohd. Farhan Warsi, Business, Chairman	TAAI, UP & UK Chapter	9838504528	upuk@taai.in
8		Shri Vivek Baranwal, President	UPEA	998560061	vivbaranwal@gmail.com
9		Shri Alok Agrawal, Chairman Kanpur Chapter	Indian Industries Association	0512-2215454, 2215354, 9956996555	iiakanpur@gmail.com
10		Shri Rakesh Garg, President U.P.	Laghu Udyog Bharti	098970-20165	
11		Shri Alok shukla, State Head U.P.	C.I.I	8009011333	alok.shukla@cii.in
12		Shri Anirudh Goel, Head U.P.	Ph.D.Chamber of Commerce		
13		Shri Amit Gupta, Head U.P.	FICCI	0522-226010, 9793996633	amit.gupta@ficci.com
14		Shri Amar Nath Mishra, Senior General Secretary	Lucknow Vyapar Mandal, U.P., Lucknow	0522-221615, 9415026048	nathamarmishra@gmail.com

15	Member (Representative of Associations of Tax Professionals)	Shri Mohan Lal Kukreja, CA, Member	ICAI	9837337035	camohan2000@gmail.com
16		Shri Sharad Srivastava, CA,	ICAI	9415015090	sharad_ca2003@rediffmail.com
17		Shri Asim Zafar, Advocate Chairman	Indian Federation of Tax -Practitioners, Northern Zone	9415203535	asimzafaradvocate@gmail.com
18		Shri Arvind Kumar Gupta, President	Uttar Pradesh Tax Bar Association	9415207624	adv-arvindgupta@rediffmail.com
19	Member (Nodal Officer of ITGRC)	Joint Commissioner, CGST & Central Excise, Lucknow Zone	Central Tax	0522-2233051	ccu-ceslko@nic.in
20		Additional Commissioner, Grade-1 Commercial tax U.P.	State Tax	7235002900	
21		Additional Commissioner, Grade-2 Commercial tax U.P.		9415561606	
22	Member (Representative of GSTN handling the state of Uttar Pradesh)	Shri Veer Singh, Vice President (Services)	GSTN		veer.singh@gstn.org.in
23		Shri Neeraj Singh, Assistant Vice President (Data Centre Technologies)			neeraj.singh@gst.org.in
24	Member	Chairman	Federation of Indian Export Organisations		
25	Member	Shri Bhupender Singh Sobti	Federation of All India Vyapar Mandal	9897268169	bssobti_2008@yahoo.com
26	Secretary	Joint Commissioner, CGST & Central Excise, Lucknow Zone	Central Tax	0522-2233051	ccu-ceslko@nic.in
27		Deputy Commissioner, Grade-1 Commercial tax U.P.	State Tax	7235001065	

Functions and mandate of the Committee:

- (i) Examining and resolving all the grievances and issues being faced by the taxpayers, including procedural difficulties and IT related issues pertaining to GST, both of specific and general nature.
- (ii) Referring any issue requiring a change in Act/Rules/Notification/Form/Circular /Instruction, etc., to the GST Council Secretariat and the relevant Policy Wing of the CBIC.
- (iii) Referring any matter related to IT related issue pertaining to GST Portal, to GSTN.

Whenever a GST policy related issue is referred by a GRC, the concerned Policy Wing of CBIC would process the same for placing it before the GST Council for its consideration/approval. Likewise, if the matter is related to IT related issue pertaining to GST Portal, the same would be resolved by GSTN in a time bound manner, preferably within one month.

Term of the Committee:

The Grievance Redressal Committee will be constituted for a period of two (2) years and the term of each member so nominated shall likewise be for a period of 2 years. Any member of the Committee who is absent for 3 consecutive meetings, without adequate reasons, will be deemed to have withdrawn from the Committee and his place will be filled by fresh nomination by the Principal Chief Commissioner of Central Tax in consultation with Commissioner of State Tax.

Periodicity of Meeting of the Committee:

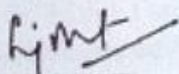
The Committee shall meet once every quarter or more frequently as decided by the Co-chairs.

Mechanism of Working of the Committee

The stakeholders will send their grievances/suggestions to the Secretary of the Committee, who shall place the same before the Committee. Further, the Secretary of the Committee shall also submit a quarterly progress report to the GST Council Secretariat as well as to the GST Policy Wing, CBIC.

It shall be the responsibility of the Co-chairs of the Grievance Redressal Committees to ensure timely entry of the grievances and updating the status of their disposal on the portal developed by GSTN. The nodal officers of the GSTN, Policy Wings of CBIC and GST Council Secretariat will also be able to update status of action taken at their end. The details of action taken on all issues will be displayed on the portal, which shall be available for viewing to all stakeholders of check the status of the resolution.

Principal Chief Commissioner of Central Tax Zone in consultation with Commissioner of State Tax shall ensure proper functioning of the Grievance Redressal Committee for effectively redressing the GST related grievances of the taxpayers.



(AJAY DIXIT)

Chief Commissioner of Central Tax
Lucknow Zone
(Co-Chair)



(AMRITA SONI)

Commissioner of State Tax
Uttar Pradesh
(Co-Chair)