पत्र संख्या-स्था-1/जी०एस०टी०एन० /2019-20/

4616 /वाणिज्य कर।

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कार्यालय किमश्नरं वाणिज्य कर, उत्तर प्रदेश। (स्थापना राजपत्रित अनुभाग)

लखनऊः :

दिनांक- जनवरी, 2020

समस्त जोनल एडीशनल कमिश्नर ग्रेड-1 वाणिज्य कर, उत्तर प्रदेश।

लखनऊःः दिनांक-|५ -01-2020 EVP/AVP के पद पर आवेदन करने के सबंध में।

उपर्युक्त विषयक शासन के पत्र संख्या-राज्य कर-1-मु0स0-1/11-2020- 235/14 दिनांक- 08.01.2020 एवं श्री एस0 मोहन, सीनियर मैनेजर (एच0आर0डी०ई०पी०) नई दिल्ली के पत्र संख्या-एस0यू0पी0-120213/1/2017-जी०ए०टी०एन० (पी०ठी०.IV) का कृपया सन्दर्भ ग्रहण करने का कष्ट करें, जो The Goods and Services Tax Network (GSTN), के अन्तर्गत डेपुटेशन बेसिस पर कर अधिकारियों के EVP/AVP के पद पर आवेदन करने के संबंध में है। आवेदन किये जाने की अंतिम तिथि दिनांक-17.01.2020 है।

उक्त पत्र की प्रति मूल रुप में समस्त संलग्नकों सिहत आपको इस अनुरोध के साथ प्रेषित की जा रही है कि अपने अधीनस्थ इच्छुक अधिकारियों से दिनांक—17.01.2020 से पूर्व आवेदन पत्र प्राप्त करते हुए इस कार्यालय को उपलब्ध कराने का कष्ट करें, जिससे समयान्तर्गत प्रस्ताव शासन को उपलब्ध कराया जा सके।

संलग्नक—उपरोक्तानुसार।

भवदीय

(अंजनी कुमार अम्रवाल) ज्वाइन्ट किमश्नर (स्थापना) वाणिज्य कर, मुख्यालय लखनऊ। प्रेषक.

नरेन्द्र कुमार, उप सचिव, उ०प्र० शासन।

सेवा में.

**कमिश्नर,** वाणिज्य कर उ०प्र०, लखनऊ।

राज्य कर अनुभाग-1

लखनऊः: दिनॉकः: 🛮 🔗 जनवरी, 2020

विषय:— The Goods and Services Tax Network (GSTN), के अन्तर्गत कर अधिकारियों के EVP/AVP के पद पर आवेदन करने के संबंध में।

महोदय,

उपर्युक्त विषयक श्री एस० मोहन, सीनियर मैनेजर (एच०आर०डी०ई०पी०) नई दिल्ली के पत्र संख्या—एस०यू०पी०—120213/1/2017—जी०एस०टी०एन० (पी०ठी०.IV), दिनांक 17.12.2019 का कृपया संदर्भ ग्रहण करे, जो The Goods and Services Tax Network (GSTN), के अन्तर्गत कर अधिकारियों के EVP/AVP के पद पर आवेदन करने के संबंध में है।

- 2— अवगत कराना है कि उक्त पदों पर आवेदन किये जाने की अंतिम तिथि दिनांक 17.01.2020 है।
- 3— इस संबंध में श्री एस0 मोहन, सीनियर मैनेजर (एच0आर0डी0ई0पी0) नई दिल्ली के पत्र की छायाप्रति संलग्नकों सिहत संलग्न कर प्रेषित करते हुए मुझे यह कहने का निदेश हुआ है कि वि० पत्र में की गयी अपेक्षानुसार नियम संगत आवश्यक कार्यवाही करते हुए अपने स्तर से परिपत्र (सरकुलर) जारी कर इच्छुक अधिकारियों से दिनांक 17.01.2020 से पूर्व आवेदन पत्र प्राप्त करते हुए उक्त के संबंध में सुस्पष्ट आख्या/संस्तुति सिहत प्रस्ताव शासन को उपलब्ध कराया जाना सुनिश्चित करें।

संलग्नक-यथोक्त ।

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१ के किया

ज्वानिम्(स्यान)

१८८९ स्थी-कमिसा भवदीय, १२१९ मवदीय, १३९० मार कुमार) उप सचिव।

3772



GOODS AND SERVICES TAX NETWORK

visit are delighted 20 4" Floor, Worldmark 1, East Wing, Asset 11, ality District, Aerocity, New Delhi-110037 el: 011-49111200, Fax: 011-49111210 Email: info@gstn.org.in, Website: www.gstn.org

CIN: U72200DL2013NPL249988

A.C.S ZTOU LZ

No.....[62...../MS/MISC/2020

No. SUP-120213/1/2017-GSTN (PT.IV)

Date: 17th December, 2019

( डा० अनिल कुमार ) स्टाफ आफिसर, मुख्य सचिव अ उ० प्र० शासन

Request for sponsoring eligible and willing Tax Officers for appointment as EVP/AVP in the Support and Services Vertical of Goods and Services Tax Network (GSTN), New Delhi on deputation basis.

To:

Chief Secretary to Government of Uttar Pradesh, 1st Floor, Room No. 110 Lalbahadur Sastri Bhawan, Uttar Pradesh Secretariat. Lucknow - 226 001.

(अशकि कुमारे विषदी)

वाणिज्य कर विभाग

(आलोक अपर मुख्य राचिव

श्राम्बा विशेष संचिव वाणिज्य कर, आई.टी. एवं इलेक्ट्रानिक्स विभाग \_ उ०प्र०। शासन

Sir/Madam.

প্ৰাণ্ডির বুলি বিশ্ব বি President (Support), Executive Vice President (Services) and Assistant Vice President (Services) on deputation basis from amongst eligible and willing Officers of the Government of India/State Governments and PSUs. The retired officers fulfilling the eligibility criteria may also apply.

2. For the position of Executive Vice Presidents, officers working in Level 14, and for the position of Assistant Vice President, officers working in Level 11, are eligible to apply. The detailed पाक्ते Eligibility, Experience, Pay Scale and Perks attached to the above positions are enclosed as Annexure. anna 9000 2101

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3. I would request you to please forward the hames of eligible and willing officers possessing relevant experience for consideration for the above positions, along with the attested copies of their last 5 years' APARs/ACRs and Vigilance Clearance to us at the earliest, and positively by 17th January 2020.

4. This issues with the approval of Chief Executive Officer, GSTN.

Encl: As above

27812/ Harris

Yours faithfully,

(S. Mohan)

Senior Manager (HR-DEP)

### **Executive Vice President (Support Functions)**

Role	Executive Vice President (Support Functions)			
Reporting to	CEO			
"Function 2.72"	Support Functions			
Level	L2			
Grade	G2			

### **Role Description:**

To lead the support Functions of the organization with the objective of ensuring formulation and implementation of policies, processes and guidelines with respect to the functioning of Finance, legal, IT, HR & Training and Administration.

The role holder would also be responsible for ensuring that each of the departments within support Functions are able to provide effective and efficient services to the internal stakeholders of the organization, work in furtherance towards effective support to core functions and act as enablers in helping the organization achieve its objectives.

### **Key Responsibilities**

### Strategy Design and Implementation

- > Collaborate with each of the Department heads to articulate the strategy for support division
- > Plan the budget for overall support division and for each of the support functions during the internal budgeting exercise; Ensure adherence to the same
- > Develop and oversee implementation of policies and systems for each of the Support Functions

#### **Finance**

- > Oversee and act as the final approving authority in the annual financial planning process and for systems and processes related to financial resource management for GSTN
- Monitor the functioning of Finance functions in collaboration with Head of Finance and ensure compliance to all financial statutory and policy requirements; Provide inputs for decisions related to department's short and long term strategy
- > Ensure that the Head of Finance meets all requirements with respect to governance and compliance, funding, budgeting and cost control, finance operations, payroll and direct/indirect taxation etc; Manage escalations (if any) effectively and timely in collaboration with Head Finance.

#### Legal

- Monitor the functioning of the legal function in collaboration with Head of Legal and ensure that administrative responsibilities set out in company law are carried out effectively; Ensure that the requisite and timely support for effective governance is provided to senior leadership of GSTN and its Board of Directors in the execution of their tasks; Provide inputs for decisions related to department's short and long term strategy
- Ensure that the Head of Legal meets all requirements with respect to legal, statutory and regulatory requirements, managing relations with critical external stakeholders/agencies, legal and company secretary operations and trainings for internal stakeholders for ensuring high level of governance and minimizing legal risks for GSTN; Manage escalations (If any) effectively and timely in collaboration with Head, Legal.

- > Ensure delivery of effective IT support services, for internal stakeholders of GSTN, through new and relevant technologies, IT infrastructure and related services; provide inputs for decision related to department's short and long term strategy
- Monitor the functioning of IT in collaboration with the Head of IT and ensure that all requirements with respect to IT systems/processes, procurement, vendor management, cost optimization, business excellence, compliance standards and other IT operations (like IT Network, infrastructure, data management etc.) are met; Manage escalations (if any) effectively and timely in collaboration with Head, IT

#### **HR & Training**

- Monitor the functioning of HR & Training in collaboration with the Head of HR & Training and ensure that the end to end employee life cycle for both deputationists and employees on GSTN's Rolls is managed efficiently and in line with defined statutory requirements; Provide inputs for decisions related to department's short and long term strategy
- Ensure that the Head of HR & Training meets all requirements with respect to development and implementation of processes like talent acquisition, talent management and development, HR Operations, employee engagement activities, etc.; Manage escalations (if any) effectively and timely in collaboration with Head, HR and Training

#### Administration

- Ensure the development of systems and processes for managing the functioning of general administration activities and facility management while effectively managing vendors and their output, minimizing costs and delivering superior services; Provide inputs for decisions related to department's short and long term strategy
- Monitor the functioning of Administration function in collaboration with the Head of Administration and ensure that he/ she meets all requirements with respect to facility management, physical security at the premises, transport and other miscellaneous functions; Manage escalations (if any) effectively and timely in collaboration with Head, Administration

#### **People Development**

- > Take an active role in recruitment of incumbents into own team
- > Conduct formal performance appraisal and provide developmental feedback for own team
- > Identify training needs of subordinates and provide functional training inputs through internal and external sources

### Others

- Ensure timely preparation of MIS and Status Updates for circulation to the Top Management and other authorities as may be required
- Serve as the single point of escalation for all issues related to Support Functions that have not been resolved by Heads of various departments within Support Division
- > Ensure integrated functioning of all support departments towards effective operations of GSTN and in furtherance to its overall strategy

### Key Interface

External:	Internal:	
> Vendors/ Service providers/ Consultants	Leadership team	
	All internal departments	

### **Key Attributes & Skills:**

- > To be sourced from either private sector or on deputation (In case of deputationist, an officer of Joint Secretary grade with 18 years of experience)
- MBA/ Post graduate/ Similar degree or diploma with an experience of total 18 years in the support functions (preferably finance and administration)
- Generalist experience of approx. 10- 12 years across multiple support functions (i.e. Admin, Legal, Finance, HR, IT etc.) in a large public sector/ private sector/ Ministry/ department of central or state government is preferred

### Pay Scale and Perks:

Level 15 of Central Govt. Pay Matrix plus admissible DA. PLI (Productivity Linked Incentive): up to 50% of Basic Pay + DA annually. HRA: Rs 80,000/-.

Other perks: Company Car, Telephone/Newspaper and Magazine reimbursement, LTA, Medical Insurance, Children Education Allowance (as per GSTN rules).

# **Executive Vice President (Services)**

Reporting to	Executive Vice Pres	ident (Somilean)
Parameter State of St	CEU	dervices)
	Services	
CEOH	L2	
Grade	G2	

# **Role Description:**

To design the overall strategy for Services and lead the creation of processes that enable effective interface between the GST Policy/ Process Groups and the Technology team.

The role holder would also be responsible for understanding the GST policy/ processes related to Services which Include GST Common Portal (Core Services-Registration, Returns, Payment & Back End Services- IGST settlement and others), Value Added Services, Outreach and Capability Building, Tax Payer Profiling Utility and providing Inputs (business requirements) to the Technology team for system implementation.

# Key Responsibilities

# Strategy Design and Implementation

- Design the overall strategy for services and lead the creation of processes for Services, in consultation with the CEO, to support GSTN in meeting its objectives.
- Plan the departmental budget for all Services functions during the internal budgeting exercise, after reviewing the inputs received from Heads of various sub functions (like common portal,

# Stakeholder Relationship Management

## Stakeholders Identification

Identify the pool of external stakeholders, comprising of Senior Officials of the different tax administrations/ competent authorities to be collaborated with for adoption of GSTN services (I.e. Core and Value Added)

Collaborate with the pool of internal stakeholders, comprising of Head of Technology, Head of Strategy, MIS & Analysis and Head of Customer Service, whose inputs would be taken to continuously strengthen the Services function.

# Stakeholder Need identification and Relationship Management

Strategize the effective processes and mechanisms for understanding and capturing

Build relationships, liaison and conduct strategic discussions with Senior Officials of different tax administrations/ competent authorities, to proactively understand their needs and expectations from GSTN Services (i.e. Core and Value Added)

# Feedback Gathering and Grievance Redressal

Review the requirements of stakeholders on an ongoing basis by collecting feedback

Identify the common trends in requirements and grievances; Ensure resolution of the

### Operations

Basis the identified needs of the stakeholders and GSTN strategic imperatives, create a business requirement document (BRD) which would act as an input for functional specification creation by technology team; Ensure that BRD includes (but not limited to) the following

GST Common Portal (Core Services) i.e. Registration (like Registration of existing/ new dealers, Registration amendment etc), Returns (like GST Return Form design, GST Returns process etc.) and Payment (like Design of GST challan form and reconciliation mechanism, Interface between taxpayers, tax authorities, banks and accounting authorities etc.)

Value Added Services i.e. state specific set of services, Reports/ MIS for each of the functionality modules (registration, tax payment and returns) etc.

Back End Services (IGST settlement and others) i.e. defining of the modalities information exchange between GST Common Portal and all other interfacing systems

- of stakeholders to ensure timely settlement of funds, IGST settlement mechanism etc. Ensure alignment of finalized GSTN applications and services with the stakeholders' needs
- Obtain inputs from the sub function heads (i.e. Core Services, Value Added, TPP etc.) on a periodic basis to understand the change requests/ additional requirements from services and share the same with the Head of Technology for making required changes in the applications and systems
- Ensure requisite awareness and support to the stakeholders who are adopting/ using GSTN services through Outreach and Capability Building cell
- Ensure information adequacy and accurate information analysis by Tax payer profiling utility

# People Development

- Take an active role in recruitment of incumbents into own team
- Conduct formal performance appraisal and provide developmental feedback for own team
- Identify training needs of subordinates and provide functional training inputs through internal

### Others

- Ensure timely preparation of MIS and Status Updates for circulation to the Top Management
- Share knowledge, mentor, and educate the organization's management, staff and stakeholders with regard to the organization's services vision, opportunities and challenges
- Serve as single point of escalation for all issues related to Services

# Key Interface

External:				
External stakeholders (tax dealers, treasuries, banks, p process groups, etc.)	x authorities >	ernal: Leadership	Team	
process groups, etc.)  (ey Attributes & Skills:		Internal De Strategy, MIS	) Name of	Technology; stomer Services

# Key Attributes & Skills:

- Role holder to be sourced on deputation with minimum experience of 18 years at Joint Secretary grade
- Around 8-10 years of experience in tax policy formulation
- Experience of working in State/ Central Commercial Tax Department/ Treasuries

## Pay Scale and Perks:

Level 15 of Central Govt. Pay Matrix plus admissible DA. PLI (Productivity Linked Incentive): up to 50% of Basic Pay + DA annually. HRA: Rs 80,000/-.

Other perks: Company Car, Telephone/Newspaper and Magazine reimbursement, LTA, Medical Insurance, Children Education Allowance (as per GSTN rules).

### **AVP, Core Services**

Role	AVP, Core Services
Reporting to	SVP, GST Common Portal
-Function	Services Services
Level - The Land of the Land o	L4
Grade	G5 .

### **Job Description:**

To effectively collaborate with the set of stakeholder and understand their key expectations/requirements from GST Core Services i.e. Registration, Returns and Payments.

The role holder would also be responsible for ensuring incorporation of stakeholder requirement in the GST common Portal and serving the stakeholder effectively.

### **Key Responsibilities**

### Strategy Design and Implementation

- Provide inputs related to the strategy for core Services, and ensure implementation of the same.
- > Adhere to the allocated budget for Core Services.

### Stakeholder Relationship Management

- Collaborate with counterparts in State Tax Administration authorities/ competent authority and take inputs from respective Heads for Registration, return and Payments on a regular basis to articulate the stakeholder requirements and understand their current/ prospective key concerns with respect to Core Services.
- Provide inputs to Head, GST Common Portal in articulation of needs of the stakeholders and which would feed into the business requirement document.
- Analyze the key concerns of the respective stakeholders with respect to Core Services and provide inputs to Head, GST Common Portal; Ensure timely escalation of issues to the Head of GST Common Portal.
- Ensure timely implementation of various stakeholder engagement initiatives and organize other events to actively engage stakeholders on a regular basis.
- Ensure effective capturing of stakeholder feedback data as per the formalized feedback capturing mechanisms and present the same to Head, GST Common Portal.

#### **Operations**

Provide inputs to Head, Common Portal in articulation of requirements of the stakeholders in terms of the following (but not limited to):

Registration: Recommendations on Registration of existing/ new dealers, Registration amendment, Registration cancellation, Registration surrender.

Returns: Recommendations on GST Return Form design, GST Returns process, that include types of Returns, Returns filing periodicity, Returns format, Returns filing process, ledger generation, payment matching, ITC matching, Revision of Returns, etc. Payment: Recommendations on Payments in designing the GST challan form and reconciliation mechanism, at the GST Common Portal; Acting as a common interface between taxpayers, tax authorities, banks and accounting authorities such as O/o Pr. CCA, CBEC and state treasuries/ AGs of the Central and State/ UT Governments respectively.

Understand change requests in the Core Services offered to the stakeholders and communicate the same to Head, GST Common Portal who in turn would collaborate with Technology team to implement the charges.

> Provide required support to Outreach and Capability Building for implementation of Core services.

#### **People Development**

- > Take an active role in recruitment of incumbents into own team.
- > Conduct formal performance appraisal and provide developmental feedback for own team.
- > Identify training needs of subordinates and provide functional training inputs through internal and external sources.

#### Others

Ensure timely preparation of MIS and Status Updates for circulation to the Top Management and other authorities as may be required.

### Key Interface

External:				Internal:		
External	stakeholders	(tax a	uthorities	> Internal	Departments like	Technology,
dealers,	treasuries, bank	ks, policy	/ makers	Strategy,	MIS & Analysis, Cu	stom Services
process	groups, etc.)			team.		

## **Key Attributes & Skills:**

- > Role holder to be sourced on deputation with minimum experience of 9 years preferably at under Secretary Grade.
- > 4-5 years of experience in tax policy formulation.
- Experience of working in State/ Central Commercial Tax Department/ Treasuries.

## Pay Scale and Perks:

Level 12 of Central Govt. Pay Matrix plus admissible DA. PLI (Productivity Linked Incentive): up to 50% of Basic Pay + DA annually, HRA: Rs 50,000/-.

Other perks: Fuel Allowance, Telephone/Newspaper and Magazine reimbursement, LTA, Medical Insurance, Children Education Allowance (as per GSTN rules).