

## **1- Advisory regarding default profile issue in BOWEB portal**

There is one issue reported in BOWEB portal in UP where tax official is shown as **Default Profile** in BOWEB portal after login so tax official is unable to perform any duties.

This is happening due to no primary jurisdiction assigned to that tax official. So for resolution of that issue tax official can contact Sub-State Admin to assign him/her a temporary role(preferably "View Jurisdictional record & View Dashboard") as primary jurisdiction. This will resolve the issue.

Then that extra role can be transferred to respective official.

## **2- Advisory regarding "LU-LUAS-9018" error while filling LUT on GST portal**

In the case of error "LU-LUAS-9018" while taxpayer tries to file LUT, taxpayer should contact respective jurisdictional office for correction in jurisdiction of taxpayer.

For example this GSTIN 09AAACG7XXXXXO belongs to deactivated jurisdiction "Sector-1, Chandausi, AC (Jurisdictional Office)". Please ask taxpayer to contact jurisdictional office for update of jurisdiction to "Sector-1, Chandausi (Jurisdictional Office)". After that taxpayer should generate a new LUT application. Don't use older application from draft.